

Q: Why I can't access to Airmax5n?

A:

We suggest checking the Airmax5n as below procedures.

- 1.> Connect an Ethernet cable to the PoE Injector's LAN port of Airmax5n, and the other end to your PC.
- 2.> Connect the AC power adapter to the Airmax5n PoE Injector's PoE port and plug it to a wall outlet.
- 3.> Wait for the boot up procedure to be completed.
- 4.> Please make sure your PC's IP address is in the same subnet as Airmax5n (e.g.192.168.1.100 Subnet mask: 255.255.255.0).
- 4.> Ping Airmax5n's IP (192.168.1.1) .
- 6.>If you can not ping Airmax5n's IP (192.168.1.1), please try the tips:
Open the cmd window and input command: arp -d .
The command will clean the arp table. Please input the command "arp -d"
several times until it shows "the specified entry was not found", and try to ping it again.
- 7.>If you can ping Airmax5n's IP (192.168.1.1) , then open the browser and enter IP address 192.168.1.1 to login the Web UI of Airmax5n.

```
C:\>arp -d  
The specified entry was not found
```